

Entertainment Operations Assistant Manager at “The Lightning Bug” Family Entertainment Center

If you are a manager or assistant manager with experience in fields such as Restaurant, Entertainment, Retail, Hospitality, Bowling Alleys, Amusement Parks, Miniature golf, Coffee-House or other similar management positions, AND meet all of the requirements described in this job ad, please submit your online application.

The Lightning Bug, a Mars, PA-based family entertainment center will open in February 2016 and is seeking a talented **Entertainment Operations Assistant Managers** to manage all entertainment operations with a starting date of February 2016. This is a fast-paced, physically demanding high energy environment, so we are looking for candidates who are positive, outgoing, highly energetic, organized, and personable and who have great customer service skills.

Duties and responsibilities include:

- Ensuring that all staff are adhering to policies & providing outstanding customer services
- Maintaining the effective operational feasibility of the center
- Ensuring that birthday parties run efficiently and professionally
- Maintaining the highest standard of facility appearance
- Providing daily and ad hoc updates to Facilities Manager
- Staffing duties including: training and disciplining all attractions-based employees.
- Cash and check handling duties including preparation of tills
- Ensuring that cashier personnel adhere to correct cash handling procedures and sell effectively
- Attend weekly team meetings, ad hoc team meetings and actively participate
- Use of Cell phones/Smart phones and other hand held electronic device is absolutely not allowed while on active shift
- All duties of the Team Member Position

Job Requirements:

- Must have previous management experience and a successful track record, preferably in the following fields **Restaurant, Entertainment, Retail, Hospitality, Bowling Alleys, Amusement Parks, Miniature golf, Coffee-House**
- Great customer service skills
- Can adapt to a flexible schedule
- Must be able to safely lift/push/pull on an ongoing basis
- Provide proof of identity and eligibility to work in the United States
- Must be able to work weekends and evenings

Hours per week: Must be able to work up to 45 hours per week or more. Minimum hours not guaranteed.

Compensation: \$13/hour